



# ADVISORY

**No. 209**

**April 3, 2020**

## **Signature-less Deliveries of Pharmaceuticals - Follow-up Guidance**

On March 31, 2020, the Maryland Department of Health (MDH) released guidance for signature-less delivery of pharmaceuticals as a result of COVID-19 (see [COVID-19 - #9 - Signature-less Deliveries of Pharmaceuticals and ADVISORY No. 208](#))

As our partners respond with clarifying questions to this temporary guidance, the Medicaid Program is releasing this document to provide further information:

Pharmacies are permitted to now use the designation -Emergency COVID-19-Unable to Confirm Delivery- as a valid form of delivery confirmation.

For more detailed information related to all the Medicaid Coronavirus Disease 2019 (COVID-19) Updates, please visit: <https://mmcp.health.maryland.gov/Pages/home.aspx>

In an effort to give timely notice to the pharmacy community concerning important pharmacy topics, the Maryland Department of Health (**MDH**) **Office of Pharmacy Services (OPS)** has developed the **Maryland Medicaid Pharmacy Program Advisory**.

To expedite information timely to the pharmacy and prescriber communities, an email network has been established which incorporates the email lists of the Maryland Pharmacists Association, EPIC, CARE, Long Term Care Consultants, headquarters of all chain drugstores and prescriber associations and organizations.

It is our hope that the information is disseminated to all interested parties. If you have not received this email through any of the previously noted parties or via MDH, please contact the OPS representative at 410-767-1455.